



# 2023 IMPACT REPORT

Restoring Lives Impacted by Trauma



Children & Family  
Advocacy Center



One Team. One Mission. One Voice.

## MESSAGE FROM OUR EXECUTIVE DIRECTOR

It is truly amazing what can happen in a year! This time last year, our agency was filing legal paperwork as the newly formed Children & Family Advocacy Center (CFAC) – taking a 30+ year mission of supporting women and children and a 20+ year mission of empowering kids – to become the single mission of restoring lives of those impacted by trauma. By merging the two long-standing nonprofit agencies, we were able to **remove** barriers, **eliminate** duplicative services, and **expand** our organization's offering of a **comprehensive, individualized trauma response**.

Trauma knows no boundaries and it impacts every person differently. A specific goal plan is designed and tailored to each client, both adult and child, to aid them towards their complete healing. The response to trauma must not only be reactive, but preventative as well. A generational focus must be taken to break the cycle of abuse. Our goal is for our clients to transition from crisis to healing and to lead safe, healthy, and independent lives – where their trauma is only a small chapter of their journey that is still being written.

It was a year of firsts and a year of learning. Each team member was given ample opportunities to exercise our core values of excellence, growth, grit, and humble service. We were able to serve 919 children and families through acute services and 27 through residential services. Our main communal housing facility underwent an extensive remodel thanks to community partnerships. The project was completed towards the end of the year, which was a great reflection of our own journey of taking two “old” agencies, navigating a year of firsts, and creating “new.” After the renovation, one of our young residents exclaimed, “**It feels like home again**” - and I couldn't agree more.

Because of your support, we can make old things new and create a home-like environment for those we serve to build community, find support, and learn to thrive despite the adversity they have experienced. We are grateful and excited for this next chapter as together we work to **restore lives, break the cycle of abuse, and build resilient families**.

*Natalie Gibbs*

EXECUTIVE DIRECTOR



Children & Family  
Advocacy Center





# IMPACT REPORT AT A GLANCE

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For those affected by trauma, every pinwheel is a story of resilience. Through long-standing essential services, we provide the resources needed for children and families in our community. By breaking the cycles of abuse, we make a lasting generational impact.



# IMPACT DRIVEN SERVICE

## ACUTE PROGRAMMING



### ADVOCACY

**919** CHILDREN SERVED



### FORENSIC INTERVIEWS

**783** INTERVIEWS PROVIDED



### MENTAL HEALTH

**1,483** COUNSELING  
SESSIONS



### MEDICAL EXAMS

**96** EXAMS PERFORMED

A typical child seen for acute services is a 13-year-old girl who has been sexually abused by a family member.



*Every pinwheel is a story of resilience*

# IMPACT DRIVEN SERVICE RESTORATIVE PROGRAMMING



## RESIDENTS

9 WOMEN

18 CHILDREN



## ADVOCACY

772 TRANSPORTS

323 CARE COORDINATION MEETINGS

109 MEDICAL ACCOMPANIMENT

12 LEGAL ACCOMPANIMENT

22 IMMIGRATION SERVICES



## MENTAL HEALTH

283 INDIVIDUALIZED  
SESSIONS

46 GROUP THERAPY  
SESSIONS

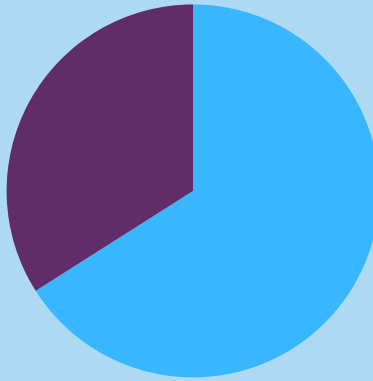
A typical  
residential  
family is a  
mother and  
three  
children.



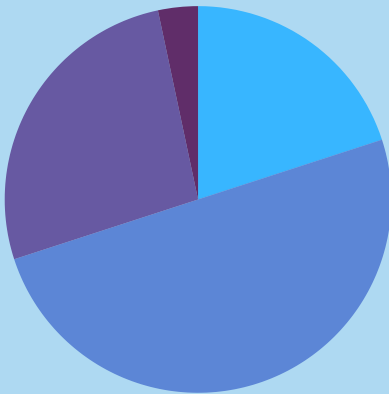
*Every pinwheel is a story of resilience*

# BUILDING RESILIENCY

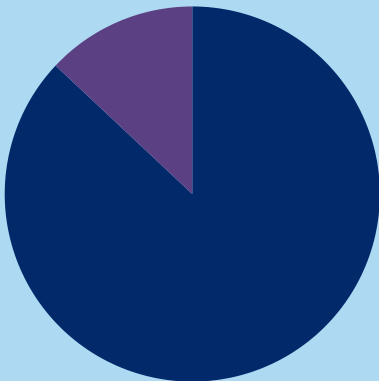
## CHILDREN & FAMILIES SERVED



**66% FEMALE**  
**34% MALE**



**45% SEXUAL ABUSE**  
**24% POLYVICTIMIZATION**  
**18% PHYSICAL ABUSE**  
**3% WITNESS TO DOMESTIC VIOLENCE**



**87% KNEW THEIR OFFENDER**



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# COMMUNITY IMPACT

## EXCELLENCE THROUGH AWARENESS



### EDUCATION

**101 TRAININGS**

**5,393 PEOPLE TRAINED**



### VOLUNTEERS

**599 VOLUNTEERS**

**854 HOURS SERVED**



### COMMUNITY EVENTS

**21 EVENTS | 304 TOURS**

**3,007 PEOPLE REACHED**

"Volunteering has profoundly enriched our family's life by providing a unique opportunity to bond while helping those in need, fostering a sense of community engagement, and actively teaching our kids the invaluable importance of charity work and compassionate service by involving them in numerous community service opportunities."

**-Kristy and Russell Smith**



## OVERALL IMPACT & REACH

# 14,743



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# BUSINESS DEVELOPMENT

## FINANCIAL DETAILS

The Children & Family Advocacy Center relies on support from our community to continue to serve the growing needs of our area.

In addition to the monetary contributions listed below, many corporations and individuals donate goods and time to support our work.

## EXPENSES

Programming  
82%



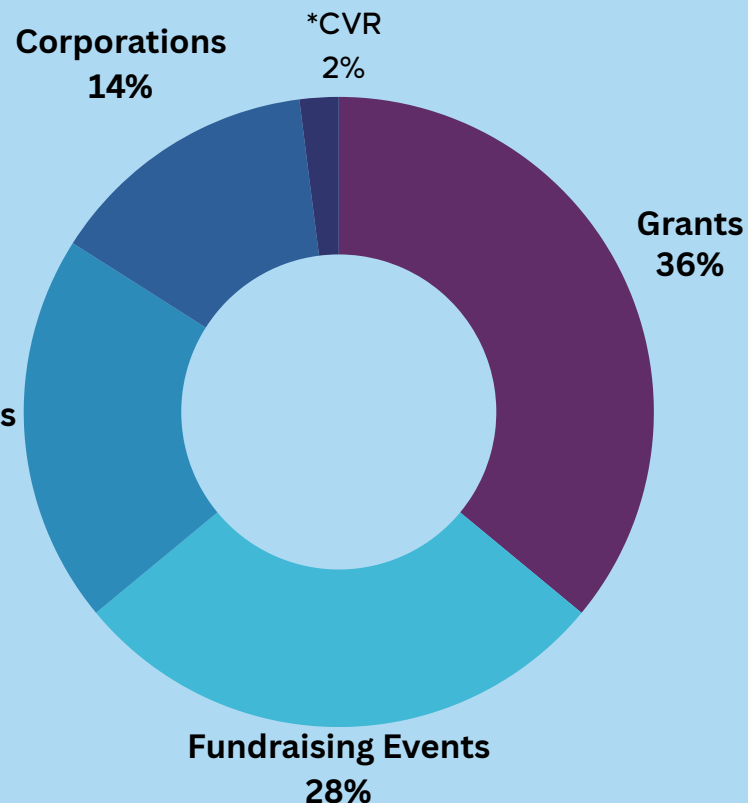
Administrative  
10%



Fundraising  
8%



## INCOME



\*Crime Victim Reparations



*Every pinwheel is a story of resilience*

“Stephanie and I support the CFAC for lots of reasons, but first on that list is they have helped to support my family when we have needed it most. Having a trustworthy team by your side is very powerful.”

*-John Laney,  
EVP Food Walmart*



# BENTON COUNTY

## MULTI-DISCIPLINARY TEAM

### Police Departments

Bella Vista  
Bentonville  
Cave Springs  
Centerton  
Decatur  
Gentry  
Gravette  
Highfill  
Little Flock  
Lowell  
Pea Ridge  
Rogers  
Siloam Springs  
Sulphur Springs

### Administrative & Judiciary

Office of the Courts  
Benton County Sheriff's Office  
Juvenile Probation Office  
Arkansas State Police Crimes Against Children Division  
Benton County Department of Human Services  
Benton County Prosecuting Attorney's Office  
Arkansas Department of Corrections  
Division of Community Corrections,  
Probation & Parole Sex Offender Services

"We live in a world in which we need to share responsibility. It's easy to say it's not my child, not my community, not my world, not my problem. Then there are those who see the need and respond. I consider those people my heroes."

**-Det. Jake Cifuentes**  
**Gentry Police**  
**Department**



### BENTON COUNTY MULTI-DISCIPLINARY TEAM

*The mission of the  
Benton County MDT  
is to collaborate using a  
holistic approach for  
the safety and well-being  
of children in our community.*



**Every pinwheel is a story of resilience**

# THE CFAC TEAM

## BOARD & STAFF

### OFFICERS & BOARD MEMBERS

#### Medical Director

Dr. Joel Fankhauser

#### Board of Directors

Chuck Hyde  
*Chairman*

Denise Wright  
*Secretary*

Tommy Coughlin  
*Vice-Chair*

John Scudder  
*Treasurer*

Micah Brandon

Tyler Dees

Lee Mackey

Adam Holland

Jessica Waller

Kim Lane

Chris Sparks

Allisha Watkins

Chad Raith

### LEADERSHIP

**Natalie Tibbs**  
Executive Director

**Early Mallow**  
Director of Programs

**Erin Kraner**  
Director of Operations

**Brooke Boles**  
Director of Development

**Kathy Fisher**  
Director of Finance

**Melanie Halbrook**  
Director of Community  
Relations

### ADMINISTRATIVE STAFF

**Cassie Myers**  
Development  
Coordinator

**Odalys Pineda**  
Office  
Coordinator

**Annsley Stewart**  
Donor Relations Officer

**Madison Brown**  
Grants Coordinator

**Dominique Mastrototaro**  
Marketing Specialist

**Rylee Murr**  
Human Resources  
Specialist

**Alexis Morrison**  
Events Coordinator

**Elisabeth Butihi**  
Education Specialist

**Sheila Staten**  
Food Services  
Coordinator

**Madelin Davidson**  
Volunteer Coordinator

**Kevin Tibbs**  
Property Manager



*Every pinwheel is a story of resilience*



## DIRECT SERVICES STAFF

**Cindy Menjivar**  
Restorative Services  
Supervisor

**Nicole Burden**  
Acute Services Supervisor

**Jasmin Flores**  
Bilingual Advocate

**Casey Ames**  
Advocate

**Mary Claire Hendryx**  
Advocate

**Chloe Metheny-Morris**  
Advocate

**Nikki Gomez**  
Bilingual Forensic  
Interviewer

**Kallie Polk**  
Forensic Interviewer

**Shelby Wood**  
Forensic Interviewer

**Mackenzi Akin**  
Forensic Interviewer

**Skylar McCombs**  
Resident Aide

**Alex Wright**  
Resident Aide

**Liham White**  
Case Manager

**Julie Matkins, MS, LAC**  
Counselor

**Kirstie Bailey, MS, LAC**  
Counselor

**Ana Marrero, PMLSW**  
Bilingual Therapist

**Stephanie Cumplido,**  
LMSW  
Therapist

**Kacie Parrish, BSN, RN,**  
SANE-A, SANE-P  
Forensic Nursing  
Manager

**Amber O'Malley, MSN,**  
RN, SANE-A, SANE-P,  
AFN-C  
Contract SANE

**Emily Black, BSN, RN,**  
SANE-A  
Contract SANE

**Barbara Ervin, MSN,**  
APRN, SANE-A  
Contract SANE

**Abby Ellis, BSN, RN,**  
SANE-A  
Contract SANE

**Rebecca Frazier, RN**  
Contract SANE

**Sarah McDaniel, RN**  
Contract SANE

**Lindsey Fritz, RN**  
Contract SANE

**Morganne Masters, RN, SANE-A**  
Contract SANE

**Bobbie Morris, MSN, RN**  
Contract SANE

**Anna Bolding, RN**  
Contract SANE

**Dana Watson, RN**  
Contract SANE

**Shawonna Grigsby, BSN, RN**  
Contract SANE

**Presley Dooly, BSN, RN**  
Contract SANE

**Sue Spear, MSN, RN**  
Contract SANE

**Jammi Likes, MSN, APRN**  
Contract SANE

**Kristan Belair, RN**  
Contract SANE

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Children & Family  
Advocacy Center



**One Team. One Mission. One Voice.**

**Main Campus:** 2113 Little Flock Dr.  
Little Flock, AR 72756

**Satellite Facility:** 1555 Shankles Rd.  
Gentry, AR 72734

**WWW.CFACBENTONCO.COM**

**ARKANSAS CHILD ABUSE HOTLINE**

1-844-SAVE-A-CHILD  
(1-800-482-5964)