

THE WILL TO THRIVE



CHILDREN'S ADVOCACY CENTER OF BENTON COUNTY
Impact Report 2021

A MESSAGE FROM OUR EXECUTIVE DIRECTOR

THE WILL TO THRIVE

As the world continues to hit the brakes every time we finally feel free from the pandemic, increasing cases and the impact of abuse continue to challenge our team. 2021 served as a reminder that we aim to do more than just survive the day-to-day. More than a will to survive, we are determined in our mission with **the will to thrive**.

**“We don’t thrive despite our challenges.
We thrive because of our challenges.”**
- Zach Mercurio, Ph.D.

As difficult as it is to acknowledge, we cannot promise that child abuse will not happen. Yet when it does, we can promise that our efforts will be focused on building resilience, instilling hope, and giving the gift of healing to every child we serve. Not only do we believe in the importance of responding swiftly to allegations of abuse for each child's immediate safety, but we believe that a holistic,

restorative approach is critical in mitigating the impact of trauma and creating a world where victims can thrive outside the walls of the CAC.

Without community support, we would not be where we are today. From increasing our education and outreach to seeing more children receive our comprehensive services, you enable us to protect the most vulnerable, preserve their innocence, and build their resiliency. **Thank you for helping the CAC do more than survive this past year. Thank you for sharing the will to thrive for our organization and the children we serve!**

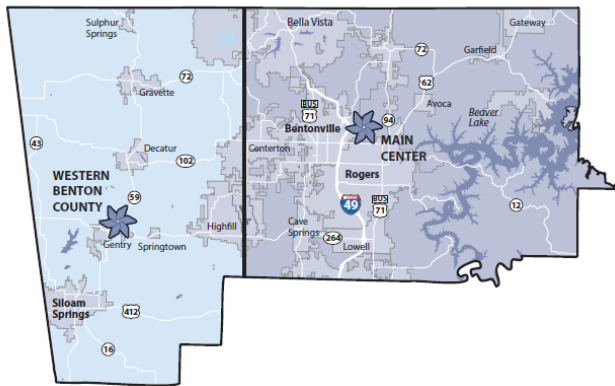
NATALIE TIBBS

Executive Director



LITTLE FLOCK AND WESTERN BENTON COUNTY

Traditionally, we see clients primarily for acute, initial services. This year, we have strengthened our nontraditional referral process where community partners can refer clients who may not otherwise be given the opportunity to walk through our doors. These clients receive ongoing advocacy services that meet their long-term needs and goals. This year, 71 additional clients were referred to our advocacy team for these types of services.



For families who reside in the more rural area of Western Benton County (WBC), it can be a 45-minute drive or longer for those needing to receive ongoing services at our main location in Little Flock. Clients who may have needed to decline services due to the long distance are now able to accept and receive services closer to home. We saw an increase in our counseling clients and advocacy appointments this year. Since opening our WBC location, we have served about 25% of our cases there, which has allowed us to expand our capacity to see additional clients at our main campus. With this additional capacity, our team has devoted time to educating community partners about the wide variety of services we can provide – especially through our advocacy component.



2021 HIGHLIGHTS

MARCH 2021

Our leadership team attended the Best of Northwest Arkansas Awards Ceremony and were the winners for "Best Nonprofit" and "Best Charity Event."



APRIL 2021

For Child Abuse Awareness and Prevention month, we held our annual Pinwheel Rally, a successful Glow Run 5k, and led a webinar titled "How to Talk to Your Children About Child Sexual Abuse."



JUNE 2021

We completed the "TRAIN" program with TRUE Northwest Arkansas to improve our efforts toward diversity, equity, and inclusion in the workplace and among those we serve.



AUGUST 2021

Our Education team traveled all over Benton County to provide our Recognize, RESPOND, and Report Child Abuse training for educators and child professionals.



OCTOBER 2021

The first Child-Parent Relationship Therapy training cohort graduated with one parent exclaiming, "I finally have the skills to communicate with my children in a way that they understand!"



ADVOCACY

Our advocacy team increased its bilingual staff to provide quality service, offer assistance with interpreting, and ensure effective collaboration among all community partners.



**5 BILINGUAL
STAFF**

FORENSIC INTERVIEWING

Our interviewing team implemented new technology software, Vidanyx, that allows us to store, protect, and share confidential information.

EDUCATION

Our education team trained ten times as many people and expanded our outreach to three times more school personnel.

**10X PEOPLE
TRAINED**



MEDICAL



**+32%
CASE RESPONSE**

Our medical team responded to a 32% increase of cases in 2021.

Our nurses completed a non-fatal strangulation exam course that will provide an additional type of exam for clients. This will be the first of its kind in the state.

COUNSELING

Our mental health team conducted a hybrid training series called Child Parent Relationship Training (CPRT), which is an evidence-based approach to enhancing the parent-child relationship through a special playtime that the parent or caregiver schedules and conducts in their home.

Our counselors attended the 38th Annual International Conference in Little Rock, Arkansas hosted by the Association of Play Therapy, to expand their skills and knowledge of play therapy.

2021 STATISTICS



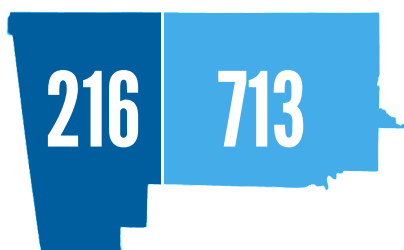
services performed at
campus in Western
Benton County



services performed at
main campus in
Little Rock

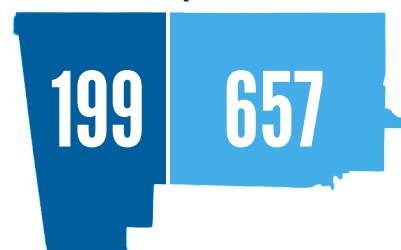
ADVOCACY

929 children
served



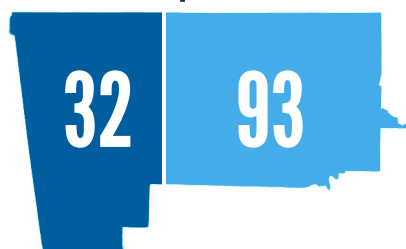
FORENSIC INTERVIEWS

856 interviews
provided



MEDICAL EXAMS

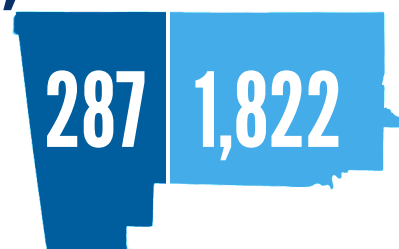
125 exams
performed



76% for allegations of sexual abuse
24% for allegations of physical abuse

MENTAL HEALTH

2,109 counseling
sessions



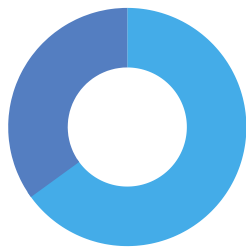
163 counseling clients
77 counseling clients graduated

EDUCATION

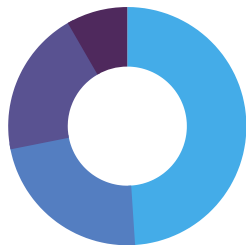
75 trainings
conducted **6,335** individuals
trained



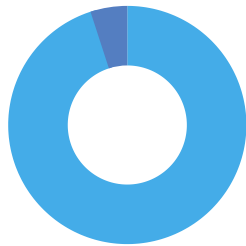
CHILDREN SERVED IN 2021



65% female
35% male



47% sexual abuse
22% physical abuse or neglect
19% precautionary
8% witness domestic violence



95% knew their offender



A typical child seen at the CAC is a 10-year-old girl who was sexually abused by a family member.

Complications arose when investigators did not have a translator available for a Spanish-speaking client who was not able to be fully understood as they tried to explain a delicate situation. With Spanish-speaking staff, we were able to ensure this client was seen, heard, and given quality care by having a bilingual staff member present at each service provided.

An investigator was a previous client many years ago who was assigned a case where they were able to connect and build rapport with a 12-year-old girl by sharing their own positive experience at the CAC. This allowed the opportunity for the child to choose to share her story because she felt safe during the process.

A teenage boy came to our WBC campus to talk about sexual abuse that happened with an older family member. He disclosed that a family member tried to touch him when his parents were out of town. When he immediately felt uncomfortable, he ran to the bathroom and called his parents. The team worked together to support this family through the investigative process and after.

BENTON COUNTY MULTI-DISCIPLINARY TEAM

Bella Vista
Police Department

Bentonville
Police Department

Cave Springs
Police Department

Centerton
Police Department

Decatur
Police Department

Gentry
Police Department

Gravette
Police Department

Highfill
Police Department

Little Flock
Police Department

Lowell
Police Department

Pea Ridge
Police Department

Rogers
Police Department

Siloam Springs
Police Department

Sulphur Springs
Police Department

Administrative
Office of the Courts

Benton County
Sheriff's Office

Juvenile
Probation Office

Arkansas State Police
Crimes Against Children Division

Benton County Department
of Human Services

Benton County
Prosecuting
Attorney's Office

Arkansas Department
of Corrections
Division of Community
Corrections, Probation
& Parole Sex Offender Services

The mission of the Benton County
Multi-Disciplinary Team
is to collaborate
using a holistic approach
for the safety and well-being
of children in our community.



2021 EMPOWERMENT PARTNERS GIVING CLUB MEMBERS

A special thank you to the Empowerment Partners Giving Club Members who have committed to recurring giving.

Sustaining Individuals

Doug and Shelley McMillon
Don and Ginger Whitaker
Lamar and Shari Steiger

Corporate Partners

Walmart Foundation
The Glass Family Foundation
The Farrell Foundation, Inc.

Awareness

Steve and Lori Collins
Living Word Lutheran Church

Hero

David and Dana Bing
Bobby and Margie Martin

Champion

Ted and Sandi Fox
Scott and Tessa Carter
Kevin and Natalie Tibbs
Chuck and Brian Hyde
Bill and Markita Rogers
Steve and Jacque
Zimmerman
Brock and Crystal Hoskins
Ronnie and Suzanne
Ellington
Kathy Farrell

Guardian

Aaron and Rebecca Gaffigan
Adam and Traci Holland
Rita Hitt
Mark and Lisa Huffman
Lisa Nalley
New Home Church
First Presbyterian Church
Chad Roberts
Lance and Natalie Weathers
Highlands United
Methodist Women

Advocate

Hal and Shauna Douglas
Lana Hampton
Rachael Holland
Bethanny Lyons
Kim Mapes
Tom and Lisa Mertensotto
Emily Smith
Allisha Watkins
Jackie and Freida Crabtree
Presbyterian Church
of Bella Vista
Andrea Goucher

Protector Level

Guy and Elizabeth Cable
Crystal Davis
Grant and Amy Fowler
Jessica Ginger
Vickie Price
Sabina Salinas
Patricia Thompson
Roland and Betty Julian
Altrusa International of
Rogers
Richard Johnson
Jerry Miller
Paula Proppe

Friend

Bella Vista Lutheran Church -
Women's Missionary
League
Marnie Jackson
Rusty and Erica Sturgeon
David Whitaker
Dr. Steve and Susan Goss
Layne Presley
Robert and Betty
Coffey
Jace and Erin
Cuccia



2021 FINANCIALS

The Children's Advocacy Center of Benton County relies on community support to fulfill our mission. Each year, many individuals and businesses help us provide services to abused children. Generous volunteers donated countless hours of service in 2021. Others provided monetary help through corporate sponsorships and annual fund donations. On behalf of the children served and staff, thank you for supporting this critical work.

INCOME



Crime Victim Reparations

2%

Corporations

11%

Individuals

18%

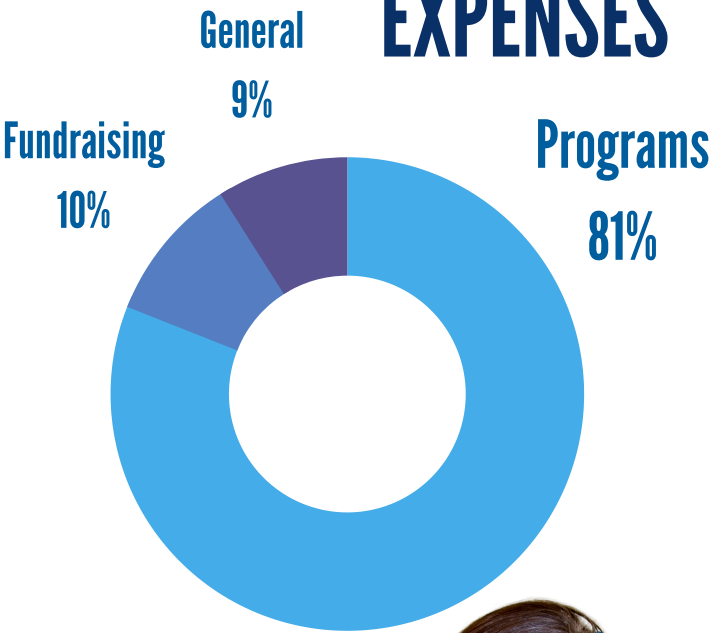
Fundraising Events

25%

Grants

44%

EXPENSES



OFFICERS AND BOARD MEMBERS

Natalie Tibbs, Executive Director

Dr. Daniel Weeden, Medical Director

Board of Directors

Markita Rogers, Chairman

Chuck Hyde, Vice-Chairman

John Scudder, Secretary

Denise Wright, Treasurer

Lori Collins

Tommy Coughlin

Tyler Dees

Adam Holland

Chad Raith

Rob Saylor

Onika Williams

Board Member Emeritus

Ron Branscum

Guy Cable

Sallye Hof

Susan Hutchinson

Garrett Lewis

Margie Martin

Shelley McMillon

Laah Tucker

Board Advisors

Bob Balfe

Timothy

Hutchinson

Kerry Kotouc



STAFF

Natalie Tibbs
Executive Director

Erin Kraner
Director of Operations

Kathy Fisher
Director of Finance
and Administration

Melanie Halbrook
Director of Education

Early Mallow
Director of Partner Services

Cindy Menjivar
Advocacy Coordinator

Cassie Myers
Development Coordinator

Meaghan Ellenburg
Grants Coordinator

Jasmin Flores
Bilingual Advocate

Libby Lyons
Advocate

Rebekah Donell
Advocate

Nicole Burden
Forensic Interviewer

Shelby Wood
Forensic Interviewer

Kacie Parrish, RN,
SANE-A, SANE-P
Regional SANE Coordinator

Emily Black, RN
Contract SANE

Rebecca Isaac, RN
Contract SANE

Amber O'Malley, RN,
MSN, RN, SANE-A, SANE-P
Contract SANE

Regina Welch, RN,
SANE-A, SANE-P
Contract SANE

Barbara Ervin, RN
Contract SANE

Morganne Jones, RN
Contract SANE

Abby Ellis, RN
Contract SANE

Rebecca Weintraub, RN
Contract SANE

Lulu Burkhauser, MEd, LAC
Counselor

Stephanie Cumplido, LMSW
Counselor

Marsha Williams, MS LAC
Counselor

Elisabeth Siebuhr
Education Specialist

Odalys Pineda
Office Coordinator

Kevin Tibbs
Property Manager

ARKANSAS CHILD ABUSE HOTLINE 1-844-SAVE-A-CHILD



CHILDREN'S ADVOCACY CENTER OF BENTON COUNTY

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CHILDREN'S ADVOCACY CENTER OF WESTERN BENTON COUNTY

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